



# Limited Warranty

## Manufactured by Aquaterra, Vista, CA, U.S.A.

Aquaterra (“Aquaterra”) warrants to the original consumer purchaser (“you”) the following about your new portable spa, when purchased from Costco / Aquaterra.

**5 5 YEAR NO LEAK SHELL WARRANTY**  
Aquaterra warrants against water loss due to defects in the spa shell for five years.

**2 YEAR SHELL SURFACE WARRANTY**  
Aquaterra warrants the acrylic surface material of the spa to be free from defects in materials and workmanship for two years.

**2 YEAR NO LEAK PLUMBING WARRANTY**  
Aquaterra warrants the spa against leaks caused by defects in manufacturing and workmanship for two years. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

**2 YEAR COMPONENT WARRANTY**  
Aquaterra warrants the electrical components, pump(s), and other spa components against defects in materials and workmanship for two years. Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows, and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties.

**2 YEAR SIMULATED WOOD WARRANTY**  
Aquaterra warrants the simulated wood cabinet material to be free from defects in materials and workmanship for two years. This warranty specifically covers the cabinet’s structural integrity (exclusive of surface stain), including the material and assembly.

**2 YEAR LED LIGHT ASSEMBLY WARRANTY**  
Aquaterra warrants the LED light assemblies, which consists of all lights within the spa, to be free from defects in materials and workmanship for two years.

The following applies to all of the warranties listed above:

### Extent Of Warranty

This warranty extends only to the original consumer purchaser of the spa when purchased and originally installed within the country of purchase. This warranty begins on your delivery date of the spa, but in no event later than one year from the date of purchase. The spa warranty terminates upon any transfer of ownership or if the

spa is installed or relocated outside the boundaries of the country of purchase by the original consumer purchaser prior to the expiration of the warranty period.

### Warranty Performance

To make a claim under this warranty, contact Aquaterra, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department or call (888) 961-7727 or via e-mail, [ahsservice@watkinsmfg.com](mailto:ahsservice@watkinsmfg.com). You must give Aquaterra written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Aquaterra reserves the right to inspect the malfunction or defect on location.

Aquaterra or its Authorized Service Agents will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor or the freight costs for parts necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a reasonable repairperson travel/service charge that is not covered by this warranty. Please contact Customer Service for information regarding any such charges.

### Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Aquaterra’s prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Aquaterra, failure to follow Aquaterra’s Owner’s Manual, or repairs made or attempted by anyone other than an authorized representative of Aquaterra. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Call +1 760 305 4440 for a list of manufacturer approved accessories.

### Disclaimers

**TO THE EXTENT PERMITTED BY LAW, AQUATERRA SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

### Legal Remedies

This warranty gives you specific legal rights, and you may have other rights, which vary from country to country.