

EASE REPLACEMENT PROGRAM

Envision Peripherals Inc. (“EPI”) warrants this product to be free from defects in material and workmanship for a period of 90 days from the original date of consumer purchase. This warranty is non-transferable, no exceptions. Users who destroy or lose their original packaging materials and box will not receive replacements free of charge and will be assessed a fee if new packaging materials or boxes are required. During this 90 day period, EPI will replace the defective product with an EASE product at no charge except as stated within this document. This warranty does not cover nor will any refund be granted under this warranty, consumers are only eligible to exchange for a replacement EASE product.

EPI offers an advance or regular EASE replacement program options. To obtain service under this limited EASE warranty program, call EPI at toll free (888)662-9888 to request an EASE Return Authorization (“EA”) number and option details.

Who is covered?

- Original consumer who has purchased the AOC monitor from an AOC authorized distributor or reseller within Canada or the Continental United States, Alaska, and Hawaii. Must have a valid USA or Canadian address which can be verified by FedEx, UPS, USPS, or any transportation carrier.

What is covered?

- Product free from manufacturing defect due to the form, fit, and/or functions being out of manufacture product specification.
- LED panel pixel defect exceeding the ISO 9241 – 307 Class 1 specifications.
 - Class 1 panels permit any or all of the following and is only considered a defect if it exceeds these qualifications:
 - ◆ 1 full bright (“stuck on white”) pixel
 - ◆ 1 full dark (“stuck off”) pixel
 - ◆ 2 single or double bright or dark sub-pixels
 - ◆ 3 to 5 “stuck on” or “stuck off” sub-pixels (depending on the number of each)

If you qualify, you will receive:

- An EASE product with original factory retailer package.
- Shipping freight label for the defective unit.

What is not covered?

- Refurbished, store demo units, out of box sales, or those with no sales receipt.
- Shipping damage occurs by transportation carrier from the store to consumer.
- LED panel is cracked or broken.
- Customer negligence.
- Physical damage, accidents, and nature disasters.



ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF 90 DAYS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. IN THE UNITED STATES OF AMERICA, SOME STATES NOW ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

EPI OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. EPI' LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL Envision peripherals, Inc. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.