

Q: What are the dimensions of each mattress size? A: The mattress sizes below may vary by half an inch. Measure your hallways and entryways before placing an order:

Queen: 60" x 79-1/2" — Spring Air's most popular mattress size; perfect for guest rooms, smaller master box spring (if ordered as a set).

King: 76" x 79-1/2" — great choice for couples who want maximum personal sleeping space. It can also accommodate children or pets that may pop into bed. Arrives as a 3-piece set including 1 mattress and 2 split box springs (if ordered as a set).

California King: 72" x 83-1/2" — variation of the king; arrives as a 3-piece set including 1 mattress and 2 split box springs (if ordered as a set); California King mattress cannot be used with standard king bed frame; California King headboard and footboard are required for this mattress size.



38" x 74½"
Twin



53" x 74½"
Full



60" x 79½"
Queen



76" x 79½"
King



72" x 83½"
California King

Q: Will the mattress and box spring fit my headboard and through my hallways and stairways? A: The mattress and box spring heights are:

Natalie Firm: 11" (mattress), 9" (box spring)

Miranda Luxury Plush: 132 (mattress), 9" (box spring)

Note: sizes may vary +/- half an inch.

Q: What's the Core density of the Spring Air Collection, by mattress size? A:

- 50 ILD

Q: Do I need to buy new sheets? A: No you will not need deep pocketed sheets. Normal sized bed sheets will work just fine!

Q: What if I notice an odor from my mattress after it's delivered? : Like a new car, your new mattress may have a slight odor when it's first delivered and unwrapped. After allowing the mattress to breathe for a short period of time without sheets, you shouldn't notice any odor.

Q: Will my body leave impressions in my mattress? A: Many of Spring Air's mattresses use foams and fibers that are designed to be softer and more comfortable while providing your body with optimal support. By cradling your body, these materials help provide pressure-relieving comfort near the sleep surface. For that reason, during the first few weeks you sleep on your new mattress, you may notice some body impressions on the mattress surface. These impressions are normal and shouldn't be considered a sign that something is wrong with your new mattress. You may want to rotate your mattress from end-to-end and from top-to-bottom. After a few weeks, the impressions will begin to smooth out and, over time, disappear.

Q: Should I return my mattress if it is not comfortable right away?: You may feel a slight discomfort with your new mattress for the first week or so. This is normal and to be expected, as your body is used to the old mattress and your new one is now supporting your body. It may take some time for your body to adjust to your new mattress. The mattress should conform to you, not the other way around.

Q: Is a new mattress that has one sleeping surface better than one mattress with two sleeping surfaces? : No. Spring Air mattresses have a single-sided design to eliminate the tedious need to flip them. Single-sided construction doesn't alter the feel or performance of a mattress.

Q: Where can I get my mattress cleaned or how can I remove stains?: We suggest that you contact a local professional upholstery-cleaning business to ensure that the mattress is cleaned properly without damaging the fibers.

Frequently Asked Questions About Our Box Springs

Q: Why should I purchase a complete set when my current box spring looks fine?: Spring Air mattresses are designed to be used with a coordinating box spring that is built to provide proper support and durability. Putting a new mattress on an old box spring may cause your mattress to sag or wear sooner. Therefore, your bed may not perform as well and your warranty may be void.

Q: Do I need a box spring?: Every mattress needs to be supported to maintain its warranty, but that support doesn't always need to come from a new box spring. Consumers who have a platform bed don't need to support their mattress with a box spring. Queen and king-size platform beds require a rigid-center support. Preferably, the center support for a queen should have one leg, while the center support for a king should have two legs.

Frequently Asked Questions About Returns

Q: After a few nights should I return my mattress set?: You should expect some level of adjustment when sleeping on a new mattress. After all those years on your old bed, you may need some time to get used to the "feel" of the new set..

Q: What's the manufacturers' warranty?: The warranty card is included with every bed sold. The limited manufacturer's warranty is a product warranty, not a "comfort" warranty. It warrants against manufacturing defects in workmanship and material ONLY (excluding the cover), and can become void if the unit is soiled or not cared for properly. Be sure to keep the law tag on at the end of the mattress. The tag has important manufacturing information about your mattress that you'll need in the event of a warranty claim.

Q: What happens to my warranty if I move out of state?: Spring Air's manufacturer's warranty applies throughout the country. Be sure to keep the law tag on at the end of the mattress. The tag has important manufacturing information about your mattress that you'll need in the event of a warranty claim.